

Program and Policies

As of August 2021

YTA's main goal is to give children 5-18 years of age a thorough understanding and knowledge of tennis, as well as of physical education. This is accomplished using a well-structured program that has shown success for many years. YTA also focuses on developing children's serious outlook on the game and motivation to improve while still having fun. YTA helps develop a positive attitude towards tennis and sports in general.

Program highlights

- 🏆 September-June: Group lessons 1-4 times per week
- 🏆 June-August: Summer program on a weekly basis
- 🏆 The USTA Junior Team Tennis League Team participation
- 🏆 Match play days for the YTA Teams every week
- 🏆 Winter Fitness Competition

Levels: In the beginning of the year, students are placed into groups depending on their level of play. The levels roughly consist of lower beginner, upper beginner, lower intermediate, upper intermediate, lower advanced, and upper advanced.

Payment Policies: We provide paid for trial lesson (\$30/hour rate) with a payment in advance. No payment – no trial lesson. You can opt for a 10-minute evaluation instead of trial lesson. Trial Lesson or Evaluation is arranged by filling out Lessons Registration Form. After Lesson/Evaluation if you decide to join you discuss the level and possible placement with a coach and Tennis Director. All lessons, trial lessons, series of lessons for a month, an 8 or 17 weeks Red and Orange Ball must be paid for before the beginning of lesson/lessons. If a student shows up unpaid second time he/she will not be admitted to the lesson.

Payments are made monthly, on the 1st of the month ahead.

Scheduling: Classes begin in the second week of September. Every student is assigned a group of his/her current level. Students and their parents place requests for specific groups towards the end of the summer. Since the number of spots in each group is limited, priority in placement is given to students taking more classes per week. All placement decisions are finalized by the head coach.

Group change: Students are moved among groups during the year at the discretion of the head coach, or through student or parent initiative. The goal in changing groups is to improve the player's game a step up, towards moving them to a higher level. There are exceptions in which the student's level of preparation has decreased. In this situation, the student could be moved down a level.

Summer Program consists annually of nine week-long sessions. Participation is highly recommended, since summer program is a vital part of YTA's year-round program. As such, it is

an important part of the evaluation criteria used for group placement, as mentioned above. Summer program is also educational, effective, and fun.

The USTA Junior Team Tennis League Team participation match play days for the YTA Teams every week. Fitness competitions are also held twice a year. They allow students to improve their tournament preparation and help them realize the importance of fitness to success on the tennis court. Each competition consists of seventeen tennis-specific fitness tests. Their results, along with the results of the tournaments, are incorporated into a point-based ranking system. The top finishers in the tournaments, in the fitness competitions, and in overall rank receive valuable prizes by age group (10 & under, 14 & under, and 18 & under).

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Make-ups

Make-ups are available in case of a class missed due to sickness, injury, family vacation, etc. YTA tries to help students by providing make-up classes, but cannot guarantee them.

1. Make-up classes are *possible* in case of a lesson missed due to sickness, injury, family vacation, etc.
2. You miss lessons at your own risk.
YTA is not obliged in any way to make up any missed lessons regardless what the reason is.
3. YTA tries to help students by providing make-up lessons as a courtesy but cannot guarantee them.
4. In order to become *eligible* for a make-up lesson, a notification must be made **BY EMAIL ONLY** at information@youthtennisacademy.com. In return a student will be given the day and time for possible make-ups. The principle is “take it or leave it”: if you can’t make it, the make-up is forfeited. It’s impossible to arrange one make-up through 7–10 emails/texts exchange given the number of students YTA has (as an example).
5. The notification by email *must be made 24 hours in advance* since the entire make-up system is based on **PRIOR** notification. If a student failed to notify by email at least 24 hours before, a student cannot be eligible for a make-up lesson.
6. A session *cannot be extended* if a lesson was missed whatever the length of session is.
7. If a reasonable effort was made to arrange a make-up, but a student wasn’t available at the time offered, make-up is forfeited.
8. Make-ups can be scheduled if only a payment for a session is made in full. No “in the future” make-ups.

9. All make-up lessons need to take place within the payment period. For example, if a payment period is 8 weeks – then a make-up lesson will need to be scheduled within this period of time (same applies for 17-weeks session and monthly sessions). No extensions.
10. If a make-up was scheduled and the student did not show up – the make-up lesson is forfeited (there are no make-ups for a make-up lesson).
A make-up lesson cannot be rescheduled if it was already scheduled.
11. Since the freed spot will be taken immediately by a student on a make-up waiting list, you cannot undo the email notification and/or show up at the regular class time unless special arrangement has been made.
12. The same day notifications **DO NOT QUALIFY** for a make-up class but still will be considered as a courtesy notice in the future if the space becomes available. The priority is always given to the families and students who are taking lessons 2+ times a week.
13. No TEXT or VERBAL notifications of absence can be accepted.
14. One of the major purposes of YTA's make-up policy is to have every student PROTECTED from overcrowded classes, especially nowadays when we are compliant with COVID regulations.
15. The missed class which was due to coach's vacation or sickness is fully compensated.
16. No make-ups are given in the case of force-major circumstances, such as snowstorm, flooding, floating holidays, etc.

Group Make-Up Policy

17. Since we have some “closed” groups, which means a group of students who take lessons only together with no other students involved, and that group can't make it for some reason, we offer a substitute time for that group. If a group can't make it, a make-up is forfeited for the whole group.

Private and Semi-Private Lessons Make-Up Policy

18. If a student/s can't make it to a lesson 24 hours in advance, it must be rescheduled to a different time within the payment period. If it's not possible, the half of a lesson cost is forfeited. If lessons were cancelled same day, the entire lesson cost is forfeited.

Snowstorm Make-Up Policy

19. No make-ups are offered for snowstorm cancellations by YTA or self-cancellations. Same applies for the “the winter weather advisory” circumstances. If parents decide not to drive to the club because of weather conditions YTA is not able to make it up.
20. YTA will always notify the students if the lessons are cancelled.

Rentals Make-Up Policy

21. You miss rentals at your own risk. No make-ups due to a snow storm or other force major circumstances. Only one make-up is allowed during the contract period regardless the reason.

Behavior: YTA focuses on providing and teaching kids the etiquette of tennis and overall proper behavior on the court. Every child gets an individual approach. However, there are two situations in which suspension or expulsion may occur: 1) when a student's behavior is dangerous to other students (e.g. constant ball launching at other students and use or threatening of use of force using different items such as a racquet, etc.); 2) repeated harassment and embarrassment of the surrounding students, using verbal abuse, obscene body language, fighting, etc. One of the important components of behavior is thoughtful care for surrounding sport equipment and here we appeal to the parents who will have a big part of explaining these basics to their children...

If you have any questions, please contact us at information@youthtennisacademy.com.